



PRESS RELEASE
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Dauphin County Library System Supports More Than a Quarter Million Residents with Comcast Business Ethernet

Eight-Location Library System Serves Community with High-Performance Network for Programming, Administration and Wireless Access

HARRISBURG, PA – December 13, 2017 – [Comcast Business](#) today announced that Dauphin County Library System, the public library for 234,520 residents in its Dauphin County service area, relies on Comcast Business Ethernet for cloud-based administration and to power patron services. The fiber-based network enables the quick and efficient handling of close to more than 1.3 million visits by residents in-person and virtually.

The Dauphin County Library System serves the information needs of its residents with a dedicated staff of 150 skilled and knowledgeable library employees across eight locations. The system unites available, affordable and accessible information with a widely diverse community and seeks opportunities to meld traditional library services with new technologies.

“We are dedicated to serving the community through reliable Wi-Fi and internet at each of our locations. Our patrons use our network to conduct research, play games, watch online videos, interact on social media, complete job searches and so much more. We needed a reliable network that would scale with our system as we increased our services to the public,” said Jason Wickard, Dauphin County Library System IT director.

Dauphin County Library System implemented an [Ethernet Network Service](#) with 100 Megabits-per-second (Mbps) to each of its locations along with two 500 Mbps [Ethernet Dedicated Internet](#) lines at its 530 S. 29th St. and 4501 Ethel St. libraries in Harrisburg. As a result, each library is interconnected, providing staff with reliable access to the cloud-based collection management system while allowing patrons to quickly connect to the internet whether through an on-site computer or the Wi-Fi network on a personal device.

“With this high-performance network, we are able to offer a wider variety of programming and services to our patrons including technology coding classes, gaming clubs and community gatherings. Additionally, our staff can easily share large videos, files and designed graphic documents between locations,” Wickard said.

“Libraries are much more than just a research location or reading nook – they are important community hubs that assist, educate and allow social interaction for individuals across all generations,” said Toni Murphy, Comcast Business vice president for the Keystone Region. “Our goal is to ensure that public facilities like the Dauphin County Library System have the network infrastructure that not only supports their current activities, but allows for future expansion of services.”

About Dauphin County Library System

The [Dauphin County Library System](#) strengthens the community by promoting literacy and providing resources and services for information, education, and recreation. The Library provides quality public library service to the residents of Dauphin County through eight library locations, a website and a 24-hour automated phone line. The Library is a private, non-profit corporation with 501 (c)(3) status. It is governed by a 17-member board of trustees, five appointed by Dauphin County commissioners, and 12 elected at a public annual meeting.

About Comcast Business

Comcast Business offers Ethernet, Internet, Wi-Fi, Voice, TV and Managed Enterprise Solutions to help organizations of all sizes transform their business. Powered by an advanced network, and backed by 24/7 customer support, Comcast Business is one of the largest contributors to the growth of Comcast Cable. Comcast Business is the nation's largest cable provider to small and mid-size businesses and has emerged as a force in the enterprise market; recognized over the last two years by leading industry associations as one of the fastest growing providers of Ethernet services.

For more information, call 866-429-3085. Follow on Twitter @ComcastBusiness and on other social media networks at <http://business.comcast.com/social>.

About Comcast Cable

Comcast Cable is one of the nation's largest video, high-speed internet and phone providers to residential customers under the XFINITY brand and also provides these services to businesses. Comcast has invested in technology to build an advanced network that delivers among the fastest broadband speeds, and brings customers personalized video, communications and home management offerings. Comcast Corporation (Nasdaq: CMCSA) is a global media and technology company. Visit www.comcastcorporation.com for more information.

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